



COMPANY PROFILE

2025 / 26

MESSAGE

At WoundCare Diabetes Bergerak Negeri Sembilan, we provide specialised home healthcare services for diabetes and chronic conditions. Our team offers wound care, nursing, and medical support, all in the comfort of your home.

"We Heal, We Care, We Teach" is our guiding principle, empowering patients and caregivers with the knowledge to manage health conditions and improve quality of life.



WELCOME!



Welcome to WoundCare Diabetes Bergerak Negeri Sembilan!

We provide compassionate home healthcare services for diabetes and chronic conditions, empowering patients and caregivers to manage health effectively.



At WoundCare Diabetes Bergerak Negeri Sembilan, we are dedicated to providing exceptional home healthcare services to individuals with diabetes and other chronic conditions. Our compassionate team of healthcare professionals offers specialised wound care, nursing services, and medical support, all delivered in the comfort of your home.

"We Heal, We Care, We Teach" is more than just our tagline – it is the guiding principle behind everything we do. We believe in empowering patients and their caregivers with the tools and knowledge to manage health conditions effectively, ensuring a higher quality of life.

Our services are built on a foundation of integrity, excellence, and empathy, with the mission of bringing healthcare to your doorstep, making it more accessible and convenient. We are proud to be your trusted partner in healthcare.

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Company Overview

WoundCare Diabetes Bergerak Negeri Sembilan, under Alasha Empire, is a leading provider of specialised home healthcare services. We focus on delivering high-quality wound care, nursing, and diabetes management directly to the homes of our patients. Our compassionate team of healthcare professionals ensures that each patient receives personalised care in a comfortable and familiar environment.

Founded with a vision to improve healthcare accessibility, we aim to provide comprehensive support for patients with chronic conditions, particularly those dealing with diabetes-related complications. By empowering patients and caregivers with the knowledge and tools they need, we strive to improve the overall quality of life for our clients.



Mission

To provide compassionate, expert care to individuals with chronic conditions, empowering them to live healthier, more fulfilling lives through accessible and personalised home healthcare services.

Vision

To be the preferred provider of home healthcare in Negeri Sembilan, offering innovative, patient-centred care that meets the evolving needs of our community.

Core Values

-  **Compassion** – We provide care with empathy and respect.
-  **Excellence** – We deliver the highest standards of service.
-  **Integrity** – We operate with transparency and accountability.
-  **Education** – We empower patients and caregivers with knowledge.



Services Offered

At WoundCare Diabetes Bergerak Negeri Sembilan, we provide a range of specialised health-care services, focusing on diabetes management, wound care, and home nursing. Our team of professionals ensures that each patient receives the highest quality of care in the comfort of their own home.



WOUND CARE

We offer expert wound care for diabetic ulcers, chronic wounds, and post-surgical wounds, with a focus on effective healing and prevention.



RYLES TUBE INSERTION

We offer expert wound care for diabetic ulcers, chronic wounds, and post-surgical wounds, with a focus on effective healing and prevention.



CBD INSERTION

Specialised care in inserting Central Venous Devices (CBD) for patients requiring long-term intravenous access.



STOMACH BAG CHANGE

Regular maintenance and care for patients with stomas, ensuring hygiene and comfort with timely bag changes.



HOME NURSING

Comprehensive home nursing services, including medication management, wound care, and health monitoring.



IV DRIPS

We administer intravenous fluids and medications at home to ensure patient comfort and optimal recovery.



PHYSIOTHERAPY

Our physiotherapists work to restore mobility, relieve pain, and promote recovery, offering personalised rehabilitation plans.



DOCTOR VISITS

We facilitate home visits from doctors for medical assessments, check-ups, and on-site consultations.



Collaboration / Partners

At WoundCare Diabetes Bergerak Negeri Sembilan, we believe in the power of collaboration to deliver the highest quality care. Our partnerships with clinics, physiotherapists, and training providers allow us to expand our services, share expertise, and ensure comprehensive support for our patients.



Our Key Collaborations:

- **Local Clinics:** Partnered with established clinics for referrals and coordinated patient care.
- **Physiotherapists:** Work closely with skilled physiotherapists to provide rehabilitation and mobility support.
- **Training Providers:** Collaborate with accredited institutions to offer certified wound care and caregiver training programs.

Benefits of Our Partnerships

- **Enhanced Patient Outcomes:** Combining expertise from multiple providers ensures a holistic approach to patient care.
- **Access to Specialized Skills:** Collaborations bring specialized knowledge, equipment, and techniques to our services.
- **Quality Assurance:** Working with accredited and trusted partners reinforces our commitment to high-quality, safe, and reliable care.
- **Community Engagement:** Partnerships allow us to participate in community health initiatives and training programs, expanding our impact beyond individual patient care.

Through these partnerships, we ensure our patients receive holistic care, combining medical expertise with practical support and education.

Coverage Area

At WoundCare Diabetes Bergerak Negeri Sembilan, we are committed to bringing quality healthcare directly to your home. Our services cover key regions, ensuring patients across Negeri Sembilan and neighbouring areas have access to professional wound care, nursing, and diabetes management services.

Primary Service Area:

Seremban – Our main hub of operations, providing rapid response and comprehensive home healthcare services.

Extended Coverage Areas:

- **Klang Valley** – Serving patients in Kuala Lumpur and surrounding districts with accessible and personalised care.
- **Johor Bahru (JB)** – Extending our services to the southern region, offering reliable and compassionate healthcare support.

Why Choose Us in Your Area?

- **Timely Services:** Our team ensures prompt home visits for assessments, treatments, and follow-ups.
- **Local Expertise:** Experienced professionals familiar with the needs of each community.
- **Convenience:** Bringing healthcare to patients' homes, reducing travel and hospital visits.
- **Comprehensive Care:** From wound management to physiotherapy and training, our services are designed to meet all healthcare needs locally.

By expanding our services across these key regions, we aim to enhance healthcare accessibility, improve patient outcomes, and support families in managing chronic conditions with ease.



OUR TEAM / STAFF

At WoundCare Diabetes Bergerak Negeri Sembilan, our strength lies in our dedicated and skilled team. Every member of our staff is committed to delivering compassionate, high-quality care to our patients, ensuring their health and well-being are always a priority.

KEY TEAM MEMBERS

DR. SULOCHANA PENJANA

Founder & Medical Director

- Leads the company with over 15 years of experience in diabetes care and wound management.
- Responsible for overall strategy, clinical oversight, and training programs for caregivers.

NURUL AFIQAH

Physiotherapist

- Provides physiotherapy sessions for patients recovering from surgeries or managing chronic conditions.
- Develops personalised rehabilitation plans to improve mobility and quality of life.

AIDA FARHANA

Caregiver Trainer

- Conducts caregiver training programs and wound care workshops.
- Empowers family members and professional caregivers with practical skills.

FATIMAH ZAKARIA

Senior Nurse

- Specialises in wound care and home nursing services.
- Oversees patient treatment plans and ensures the highest standards of care.

AHMAD FAIZ

Home Nursing Supervisor

- Coordinates home nursing visits and manages the nursing team.
- Ensures timely delivery of services and maintains patient care records.

OUR TEAM PHILOSOPHY

- **Compassion:** Every team member treats patients with empathy and respect.
- **Excellence:** Focused on continuous improvement and professional development.
- **Collaboration:** Staff work together and with partners to provide holistic care.
- **Empowerment:** We equip caregivers and patients with knowledge to manage health effectively.

Our team's collective experience and dedication ensure that WoundCare Diabetes Bergerak Negeri Sembilan remains a trusted provider of home healthcare services in Seremban, Klang Valley, and Johor Bahru.

TESTIMONIALS

Our patients and caregivers are at the heart of everything we do. Their feedback reflects our commitment to quality, compassionate care, and professional service.

PATIENT TESTIMONIALS



SITI MARIAM

Seremban

The team at WoundCare made my recovery so much easier. Their attention to detail and compassionate care truly made a difference in my healing process.

CAREGIVER / TRAINEE TESTIMONIALS

ALI REZA

Caregiver Trainee

The caregiver training program was very informative. I now feel confident managing my father's diabetes and wound care at home.

WHY OUR CLIENTS RECOMMEND US

- **Professional Care:** Expert medical staff providing high-quality services.
- **Compassionate Approach:** Personalized care that focuses on patient comfort and well-being.



AHMAD FAIZAL

Klang Valley

Home nursing services provided by WoundCare allowed my father to receive excellent care without the stress of hospital visits. Highly professional and reliable.

Nurul Huda

Caregiver

The hands-on training and guidance from WoundCare staff gave me practical skills I use daily to provide better care for my patients.

- **Convenience:** Bringing healthcare services directly to homes in Seremban, Klang Valley, and Johor Bahru.
- **Education:** Empowering patients and caregivers with knowledge to manage health conditions effectively.

ACHIEVEMENTS / CERTIFICATIONS

At WoundCare Diabetes Bergerak Negeri Sembilan, we are committed to maintaining the highest standards of healthcare, safety, and professional excellence. Our achievements and certifications reflect our dedication to quality care and continuous improvement.

AWARDS & RECOGNITIONS

Best Home Healthcare Provider in Negeri Sembilan – Recognised for excellence in patient care and home healthcare delivery.

Excellence in Patient Care Award – Honoured for outstanding service and commitment to improving patient outcomes.

Training Excellence Recognition – For providing impactful caregiver and wound care training programs.

AWARDS :

- Certificate In Clinical Wound Care (CCWC)
- Certificate in Specialized Elder Care
- Certificate in HRDC Accredited Trainer
- Certificate In Diabetes Educator
- Certificate In Gut Health Consultant
- Certificate In Foot Health Practitioner

WHY THESE MATTER

- Quality Assurance: Certifications ensure that our services meet international and national standards.
- Professional Recognition: Awards highlight our commitment to excellence and patient-centered care.
- Trust & Credibility: Our achievements reinforce confidence in our patients, caregivers, and partners.

GALLERY

Our gallery showcases the heart of WoundCare Diabetes Bergerak Negeri Sembilan – our services, facilities, and the people behind our care. Each image reflects our commitment to high-quality healthcare, professional expertise, and compassionate service.

HOME NURSING



PHYSIOTHERAPY



CBD INSERTION (URINE TUBE INSERTION)

STOMA BAG CHANGE



GALLERY

IV DRIPS



RYLES TUBE INSERTION



WOUND CARE



TRAININGS

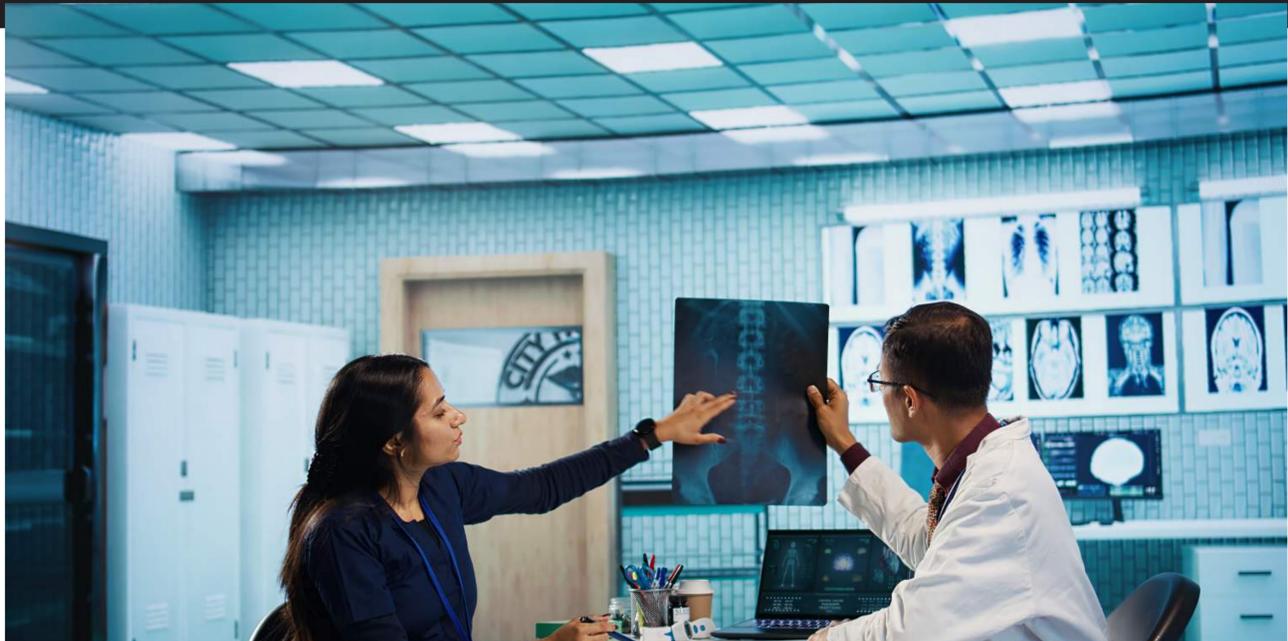


OUR TECHNOLOGY & INNOVATION

At WoundCare Diabetes Bergerak Negeri Sembilan, we integrate modern technology and innovative practices to enhance the quality, efficiency, and effectiveness of our home healthcare services. Our approach ensures patients receive the best care possible, right in the comfort of their homes.

ADVANCED MEDICAL EQUIPMENT

- ▶ State-of-the-art wound care devices for faster healing and better monitoring.
- ▶ Portable IV drip and CBD insertion kits for safe in-home procedures.
- ▶ Modern physiotherapy equipment to support rehabilitation and mobility improvement.



DIGITAL HEALTH SOLUTIONS

- ▶ Use of digital patient records for accurate monitoring and follow-ups.
- ▶ Telemedicine consultations to provide expert guidance without the need for travel.
- ▶ Remote health tracking tools to monitor patient progress and adjust care plans in real time.

INNOVATIVE CARE PRACTICES

- ▶ Evidence-based wound care techniques and nursing protocols.
- ▶ Customised home care plans tailored to each patient's unique needs.
- ▶ Continuous staff training on the latest healthcare advancements and treatment methods.

BENEFITS OF OUR TECHNOLOGY & INNOVATION

- ▶ **Improved Patient Outcomes:** Faster recovery and enhanced treatment efficiency.
- ▶ **Convenience:** High-quality care delivered at home, reducing hospital visits.
- ▶ **Accuracy & Safety:** Digital tools and advanced devices minimize errors and improve monitoring.
- ▶ **Continuous Improvement:** Regular integration of new technologies to stay at the forefront of home healthcare.

CORPORATE SOCIAL RESPONSIBILITY (CSR)

At WoundCare Diabetes Bergerak Negeri Sembilan, we are committed to making a positive impact on our community. Beyond providing exceptional home healthcare services, we actively contribute to the well-being, education, and empowerment of individuals living with chronic conditions.



COMMUNITY HEALTH INITIATIVES

- Organising free wound care clinics for underserved populations.
- Conducting diabetes awareness programs to educate the public on prevention and management.
- Hosting home healthcare workshops for caregivers and family members.

EDUCATION & TRAINING

- Training programs for caregivers, nurses, and healthcare workers to improve skills in wound care and patient management.
- Partnerships with local institutions to promote knowledge sharing and professional development.

SUPPORTING VULNERABLE GROUPS

- Assisting elderly and mobility-impaired patients through home nursing and physiotherapy programs.
- Providing guidance and support for families managing chronic health conditions.

WHY CSR MATTERS

- Community Engagement: Building stronger, healthier communities.
- Empowerment: Equipping individuals with the knowledge and tools to manage their health.
- Social Responsibility: Aligning our business practices with the needs of society and vulnerable populations.

Through these initiatives, WoundCare Diabetes Bergerak Negeri Sembilan demonstrates its dedication not just to patient care, but also to the broader welfare of the community we serve.

Thanks for watching!



We Heal, We Care, We Teach
www.company.com



Thank you for considering Wound-Care Diabetes Bergerak Negeri Sembilan as your home health-care provider. We look forward to serving you with the highest level of care and professionalism.

CONTACT US



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