

PROFILE COMPANY

Delivering premium-quality fuels, modern services, and a trusted custome experience in the heart of Cyberjaya.

Aneka Agenda
Services Sdn. Bhd.
(Company No: 202001017589 (1373909-X)

WELCOME **MESSAGE**

Welcome to Caltex Cyberjaya Petrol Station, where service excellence meets world-class fuel technology. Since our establishment, we have been committed to delivering a superior fueling experience for every customer—whether they are daily commuters, business travelers, or long-distance drivers.

At Caltex Cyberjaya, we take pride in providing high-quality fuels, modern facilities, and fast, friendly service, all within one of Malaysia's most vibrant and rapidly growing cities. Our team works tirelessly to ensure a clean, safe, and efficient environment every time you visit.

Driven by the trusted Caltex brand and powered by advanced Techron® technology, we continue to uphold the highest standards of professionalism, safety, and customer satisfaction.

Thank you for choosing Caltex Cyberjaya.

We look forward to serving you—today and every journey ahead.





INTRODUCTION

Caltex Cyberjaya Petrol Station stands as one of the most trusted and customer-focused fueling destinations in the heart of Cyberjaya. Strategically located within one of Malaysia's leading smart cities, our station is designed to meet the needs of modern commuters, businesses, and long-distance travelers with efficiency and convenience.

We offer a complete range of premium Caltex fuels powered by Techron®, along with a fully stocked convenience store, reliable car care services, and a customer-first service culture. Every aspect of our operation is built around delivering speed, safety, and satisfaction—24 hours a day.

Backed by the global Caltex brand, our station combines advanced technology with dedicated service standards to create a seamless fueling experience. Whether you're stopping by for fuel, refreshments, or essential services, Caltex Cyberjaya is committed to keeping your journey smooth, reliable, and enjoyable.

Aneka Agenda
Services Sdn. Bhd.
(Company No: 202001017589 (1373499-X))

ABOUT US

Caltex Cyberjaya Petrol Station is a premier fueling and service destination proudly serving the rapidly growing community of Cyberjaya. Established with the vision of delivering world-class fuel quality, exceptional customer service, and modern convenience, our station has become a trusted landmark for daily commuters, business travelers, and long-distance motorists.

Situated within Malaysia's leading smart city, Cyberjaya—a hub for innovation, technology, and urban living—our location allows us to meet the needs of a diverse and dynamic customer base. From students and professionals to families and corporate fleets, we provide uninterrupted, 24/7 access to premium-grade Caltex fuels powered by advanced Techron® technology.

We are more than just a petrol station.

We are a complete service destination designed to enhance every journey. Our convenience mart offers a wide range of daily essentials, snacks, beverages, and travel-friendly items. Our car wash and vehicle-care services help customers maintain their vehicles effortlessly. With additional facilities such as ATM machines, air & water stations, parking areas, bill payment options, and dedicated customer support, we ensure a smooth and stress-free experience for everyone who visits.

Our operations are driven by Caltex's global legacy of excellence, safety, and innovation. Every member of our team undergoes continuous training in customer service, safety procedures, fuel handling, and emergency response to maintain the highest industry standards. We believe in operating responsibly, ensuring our station remains clean, safe, environmentally conscious, and fully compliant with regulatory requirements.



At Caltex Cyberjaya, we strive to go beyond expectations. Through efficient service, advanced technology, and a strong customer-first culture, we aim to deliver a fueling experience that is consistently fast, friendly, and reliable. As Cyberjaya continues to expand, we remain committed to growing alongside the community—bringing more value, more services, and more convenience to every customer.

Caltex Cyberjaya Petrol Station is here not just to fuel vehicles, but to fuel progress, mobility, and everyday journeys—today and for many years to come.

Aneka Agenda
Services Sdn. Bhd.

OUR VISION

To be the most trusted, innovative, and customer-centric fuel service provider in Cyberjaya—delivering excellence in every interaction while setting new standards for safety, convenience, and operational performance.

We envision a petrol station that not only fuels vehicles but supports the growth, mobility, and lifestyle of the Cyberjaya community through superior service, advanced technology, and environmentally responsible operations.





OUR VISION

1. Deliver Premium-Quality Fuels

To consistently supply Caltex fuels powered by Techron®—ensuring cleaner engines, stronger performance, and greater efficiency for every customer.

2. Provide Fast, Friendly & Seamless Service

To create a welcoming environment where customers experience quick service, warm hospitality, and smooth transactions at every visit.

3. Uphold the Highest Safety & Regulatory Standards

To implement strict safety protocols, staff training, and operational controls that ensure the wellbeing of our customers, employees, and the surrounding community.

4. Increase Customer Convenience Through Modern Facilities

To offer a full range of amenities—from a well-stocked convenience mart and reliable car wash services to digital payments, ATMs, and 24/7 support—enhancing customer comfort and efficiency.

5. Embrace Innovation & Smart Technology

To integrate modern systems, advanced equipment, and digital solutions that improve accuracy, security, and customer experience throughout the station.

Aneka Agenda
Services Sdn. Bhd.

OUR CORE VALUES

At Caltex Cyberjaya Petrol Station, our values form the foundation of every decision we make, every customer we serve, and every service we deliver. These principles guide our culture, drive our performance, and ensure that we remain a trusted fueling destination for the Cyberjaya community.



1. Integrity

We operate with honesty, transparency, and accountability. From fuel accuracy to customer service, we maintain the highest ethical standards in every aspect of our operations. Integrity is not just a principle—it is our everyday practice.

2. Safety

Safety is at the heart of our business. We follow strict safety protocols, ensure proper staff training, and implement comprehensive emergency procedures. Our commitment is to protect our customers, employees, and the environment at all times.

3. Customer Satisfaction

We are dedicated to providing an exceptional experience for every customer. Whether through fast service, courteous staff, or well-maintained facilities, we go the extra mile to ensure satisfaction and build long-term trust.

4. Innovation

As a station located in one of Malaysia's most forward-thinking cities, we embrace modern technology and continuous improvement. From advanced fuel systems to digital payment options, we innovate to deliver higher efficiency and convenience.

5. Responsibility

We take full responsibility for our operations, our impact, and our community presence. This includes environmental management, quality assurance, and compliance with all regulatory requirements. We aim to contribute positively to society and the environment.

6. Excellence

We strive for excellence in every service we offer—fueling, customer interactions, cleanliness, maintenance, and safety. Our goal is to deliver consistently high-quality experiences that set industry benchmarks.

7. Teamwork

We believe that success is achieved through collaboration. Our staff works together with mutual respect, open communication, and a shared commitment to delivering outstanding service to our customers every day.

Aneka Agenda
Services Sdn. Bhd.

OUR SERVICE

At Caltex Cyberjaya Petrol Station, we pride ourselves on delivering a complete and seamless service experience for every customer. From world-class fuel products to modern amenities and essential convenience services, our station is designed to meet the diverse needs of motorists, residents, and businesses in the Cyberjaya community.

We combine advanced fuel technology, a well-equipped convenience mart, and a variety of support services to ensure that every visit is efficient, comfortable, and reliable.

1. Premium Fuel Products

We provide a full range of Caltex fuels powered by Techron® technology, ensuring cleaner engines, improved performance, and better fuel economy.



Our fuel offerings include:

- Caltex RON 95
- Caltex RON 97
- Caltex Diesel

All fuels meet strict quality standards and undergo rigorous compliance checks.

2. Convenience Store (Caltex Mart)

Our convenience mart is designed to offer quick access to everyday essentials and refreshments.

Available categories include:

- Snacks and beverages
- Daily groceries
- Hot and cold drinks
- Packed foods and ready-to-go items
- Automotive accessories
- Payment services (e-wallets, debit/credit cards)

3. Car Wash & Auto Care Services

We offer both automated and manual car wash services, ensuring vehicles stay clean and well-maintained.

Services include:

- Automatic car wash
- Hand wash
- Basic detailing
- Quick interior cleaning
- Optional polishing (if applicable)

4. Loyalty & Rewards Programs

We support Caltex's national loyalty system where customers can earn reward points through partner apps.

Benefits include:

- Fuel discounts
- Reward points redemption
- Exclusive promotions
- Member-only offers

5. Air & Water Station

Our station includes a dedicated air and water area for customer convenience.

Features:

- Free air pump for tyre inflation
- Clean water station for vehicle maintenance
- Easy-access layout for all vehicle types

6. ATM & Payment Services

To enhance customer convenience, we provide multiple payment solutions.

Options include:

- ATM machines (where available)
- Debit & credit card payments
- E-wallet systems (Touch 'n Go, GrabPay, etc.)
- Bill payment services (if applicable)

7. Food & Beverage Options

Depending on the setup, our station may host food kiosks or beverage counters.

Possible offerings:

- Coffee machines
- Grab-and-go snacks
- Ice creams & cold beverages
- Light meals

8. 24/7 Customer Support Services

We operate round-the-clock to ensure customers have access to essential services anytime.

Support features include:

- Friendly customer assistance
- Clean restrooms
- Safe and well-lit environment
- CCTV-monitored premises

9. Corporate & Fleet Support

We cater to business customers with special assistance for corporate fleets and commercial vehicles.

Support includes:

- Priority fueling lanes (if applicable)
- Bulk fueling coordination
- Corporate billing support
- Loyalty rewards for fleet usage

This overview demonstrates the station's commitment to offering a complete, convenient, and reliable fueling experience—making Caltex Cyberjaya a destination that goes beyond just petrol.

FUEL PRODUCTS

Caltex Cyberjaya Petrol Station offers a full range of high-quality fuels designed to deliver cleaner engines, smoother performance, and better efficiency. All our fuels are powered by Techron®, Caltex's advanced cleaning technology.



1. CALTEX RON 95

A reliable everyday fuel suitable for most vehicles.

Benefits:

- Smoother acceleration
- Cleaner engine components
- Improved fuel efficiency

2. CALTEX RON 97

A premium performance fuel ideal for high-powered engines.

Benefits:

- Enhanced engine responsiveness
- Better combustion
- Reduces harmful deposits

3. CALTEX DIESEL (EURO 5)

A cleaner, low-sulfur diesel option for commercial and private vehicles.

Benefits:

- Improved mileage
- Lower emissions
- Protects engine durability

4. POWERED BY TECHRON® – THE CALTEX ADVANTAGE

All Caltex fuel products at our station are infused with Techron®, the world-renowned cleaning technology developed to protect your engine from harmful deposits.

Techron® Benefits:

- Cleans vital engine parts
- Restores lost power
- Improves fuel economy
- Reduces emissions
- Ensures smooth and reliable operation

5. STRINGENT FUEL QUALITY CONTROL

We maintain strict operational standards to ensure every drop of fuel meets Caltex's global quality requirements.

Our quality assurance includes:

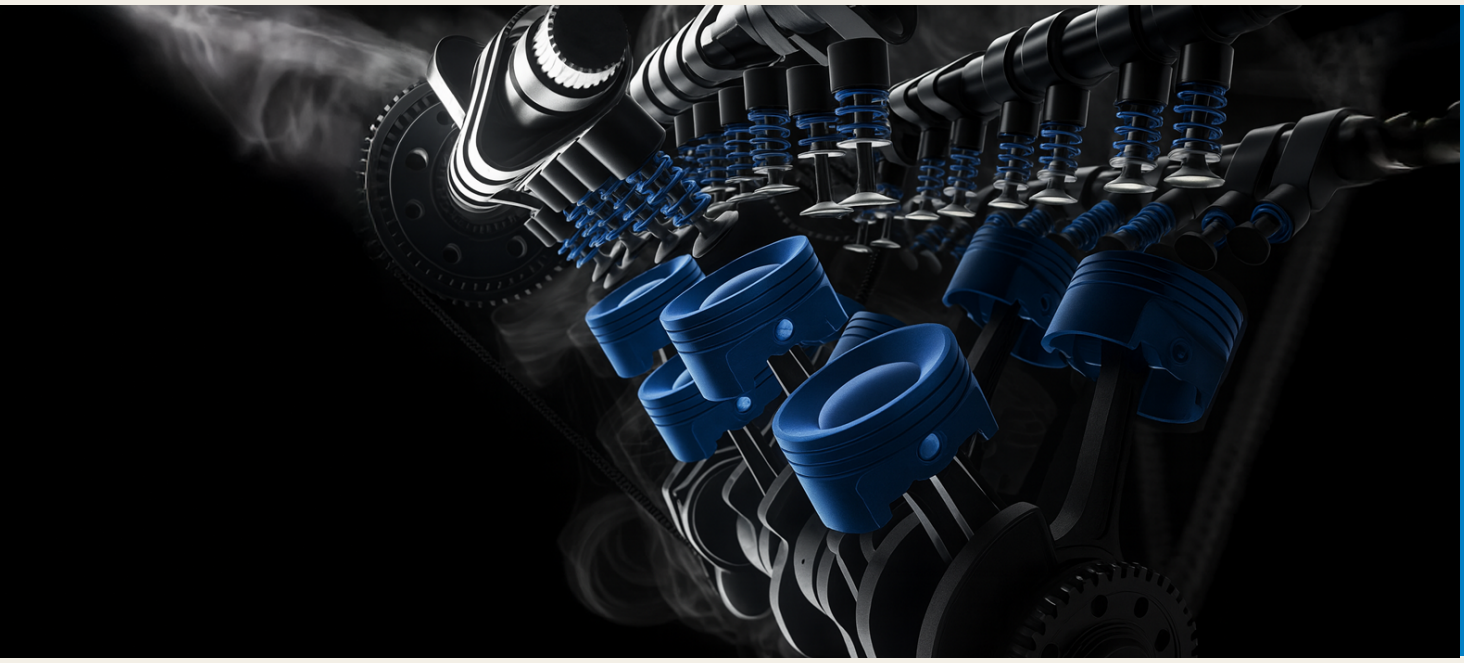
- Regular tank inspections
- Fuel filtration systems
- Compliance with national regulatory standards
- Accurate fuel dispensing calibration
- 24/7 safety monitoring

With Caltex Cyberjaya, customers not only refuel their vehicles—they protect their engines, improve performance, and enjoy a smoother driving experience backed by trusted global technology.

Aneka Agenda Services Sdn. Bhd.
(Company No. 202001017588 (1373909-X))

CALTEX TECHRON ADVANTAGE

Techron® is Caltex's signature fuel technology designed to keep your engine running cleaner, smoother, and more efficiently. Every drop of fuel at Caltex Cyberjaya contains Techron®—giving customers a noticeable performance advantage for daily driving and long journeys.



HOW TECHRON® WORKS

Techron® is engineered with advanced additives that clean vital engine parts, remove stubborn deposits, and prevent new build-up from forming. This ensures your engine performs at its best over time.

KEY BENEFITS OF TECHRON®

1. Cleans the Engine

Techron® removes harmful deposits from intake valves, injectors, and combustion chambers—helping your engine breathe and burn fuel more efficiently.

2. Restores Lost Power

By clearing out deposits, Techron® improves engine responsiveness, bringing back power that may have been lost over time.

3. Enhances Fuel Economy

A cleaner engine runs more efficiently, resulting in better mileage on both city roads and highways.

4. Reduces Emissions

With cleaner combustion, vehicles produce fewer harmful emissions—supporting a more eco-friendly driving experience.

5. Protects & Extends Engine Life

Techron® shields engine components from corrosion and future deposit build-up, helping to maintain long-term engine health.

Aneka Agenda Services Sdn. Bhd.

CONVENIENCE STORE (MART)

Our Caltex Convenience Mart is designed to offer customers quick access to essential items, refreshments, and travel-friendly products—all in one convenient location. Whether you're on a long journey or making a quick stop, our mart provides a comfortable and efficient shopping experience.

WHAT WE OFFER

1. Snacks & Beverages

A wide selection of chips, chocolates, biscuits, soft drinks, juices, energy drinks, and more—perfect for on-the-go refreshment.

2. Daily Essentials

Basic groceries, toiletries, hygiene products, and everyday necessities for quick and easy purchases.

3. Hot & Cold Drinks

Freshly brewed coffee, bottled water, iced beverages, and ready-to-go refreshments.

4. Ready-to-Eat Items

Sandwiches, buns, instant noodles, packaged meals, and travel snacks for customers on the move.

5. Automotive Accessories

Engine oil, car care items, wipers, air fresheners, and emergency essentials.

6. Multiple Payment Options

We support a variety of payment methods for added convenience, including:

- Cash
- Debit/credit cards
- E-wallet payments (Touch 'n Go,



CUSTOMER EXPERIENCE

Our mart is clean, well-organized, and maintained regularly to ensure a pleasant shopping environment. From quick refreshments to essential items, we aim to make every stop convenient and enjoyable.

Aneka Agenda
Services Sdn. Bhd.

CAR WASH SERVICES

At Caltex Cyberjaya Petrol Station, we offer convenient and reliable car wash services designed to keep your vehicle looking clean, fresh, and well-maintained. Whether you're preparing for a long journey or simply giving your car a quick refresh, our team and facilities ensure a smooth and efficient experience.



TYPES OF CAR WASH SERVICES

01.

Automatic Car Wash
Our fully automated car wash system delivers a fast, consistent clean with minimal waiting time.
Features:
- High-pressure rinsing
- Soft-brush cleaning
- Foaming wash
- Quick-dry system

02.

Hand Wash Service
For customers preferring a more detailed clean, our hand wash option ensures extra care and attention to detail.
Benefits:
- Gentle and precise cleaning
- Better coverage in hard-to-reach areas
- Suitable for sensitive paintwork

01.

Interior Cleaning (Optional)
We offer light interior cleaning services to refresh your vehicle's cabin.
- Dashboard wipe
- Vacuuming of seats & floor mats
- Window cleaning

02.

Premium Detailing (If Applicable)
For customers seeking a deeper shine and protection:
- Waxing & polishing
- Tyre shine
- Exterior detailing

WHY CHOOSE OUR CAR WASH?

- Fast and efficient service
- Trained staff for careful handling
- High-quality cleaning products
- Safe for all vehicle types
- Convenient location while you fuel up

ADDITIONAL SERVICES

At Caltex Cyberjaya Petrol Station, we go beyond fuel and convenience to provide customers with a complete range of useful facilities. Our goal is to make every stop as comfortable, efficient, and hassle-free as possible.



1. ATM Machines

We provide ATM facilities for customers who need quick access to cash during their visit.

Benefits:

- Safe and secure usage
- Accessible 24/7
- Convenient for travelers and daily commuters

2. Air & Water Station

A dedicated area is available for vehicle maintenance needs.

Features:

- Free air pump for tyre inflation
- Clean water outlet for radiator or wiper use
- Easy access and safe parking layout

3. Bill Payment Services (If available)

Customers can conveniently settle selected bills while stopping for fuel or shopping.

Possible payments:

- Utilities
- Mobile reload & top-up
- E-wallet reloads

4. Food & Beverage Kiosk (If applicable)

Depending on the station setup, customers may enjoy:

- Fresh coffee
- Light snacks
- Simple meals and grab-and-go items

5. Parking Area

Ample and safe parking spots are available for customers visiting the mart, car wash, or using our facilities.

Benefits:

- Wide parking space
- Well-lit environment
- CCTV monitored for safety

6. 24/7 Customer Support

Our customer service team and staff are always available to provide assistance—anytime, day or night.

Support includes:

- General inquiries
- Assistance with fueling
- Safety or emergency help

These additional services enhance the overall customer experience, making Caltex Cyberjaya Petrol Station a complete and reliable destination for all motorists.

Aneka Agenda
Services Sdn. Bhd.

SAFETY STANDARDS

At Caltex Cyberjaya Petrol Station, safety is our top priority. We are committed to maintaining a secure, hazard-free environment for customers, staff, and the surrounding community. Our operations follow strict industry regulations, systematic procedures, and continuous training to ensure the highest levels of protection at all times.

1. Staff Training & Certification

Every staff member undergoes comprehensive safety training before working on-site.

Training covers:

- Fuel handling procedures
- Emergency response
- Fire prevention and control
- Customer safety assistance
- First aid basics

Continuous refresher courses ensure our team stays updated on the latest safety practices.

2. Fire Safety Protocols

Our station is equipped with certified firefighting tools and follows Caltex's global fire safety standards.

Measures include:

- Multiple fire extinguishers placed strategically
- Emergency release valves & cut-off switches
- Flame-resistant equipment
- Clearly marked fire exits
- Regular equipment inspections

3. Emergency Procedures

Clear, well-structured emergency plans are in place to handle unforeseen situations.

Procedures include:

- Evacuation routes
- Emergency shutdown systems
- Staff deployment protocols
- Communication with authorities
- Crowd and traffic control

Our team is trained to respond quickly and calmly in any emergency.

4. Daily Operational Safety Checks

We maintain strict daily routines to ensure safe and smooth station operations.

Daily checks include:

- Pump calibration and inspection
- Fuel tank monitoring
- Spill prevention and clean-up readiness
- Equipment function tests
- Cleanliness and site hygiene review

5. Customer Safety Measures

To ensure a safe environment for all customers, we enforce essential safety rules:

- No smoking signs
- No refueling with engines running
- Mobile phone usage restrictions
- Safe vehicle movement guidelines
- Proper parking and fueling etiquette

Clear signages and staff guidance ensure compliance at all times.

6. Compliance with Regulatory Standards

Caltex Cyberjaya strictly adheres to:

- Malaysian Department of Occupational Safety & Health (DOSH) requirements
- Local authority safety regulations
- Caltex global safety guidelines
- Environmental monitoring rules

Regular audits and inspections keep us fully compliant.

By combining strong training, reliable equipment, and strict operational discipline, we deliver a safe, secure, and worry-free experience for every customer who visits Caltex Cyberjaya.

ENVIRONMENTAL POLICY

At Caltex Cyberjaya Petrol Station, we are committed to operating responsibly and sustainably. As part of a globally recognised energy brand, we take environmental protection seriously and continuously implement measures that reduce our impact on the planet. Our goal is to deliver excellent service while ensuring that our operations remain safe, efficient, and environmentally friendly.

1. Responsible Waste Management

We follow strict procedures to ensure all waste materials—especially those related to fuel, oil, and chemicals—are handled and disposed of properly.

Practices include:

- Safe containment of oil and hazardous waste
- Regular waste collection by certified contractors
- Proper storage and segregation of recyclable items
- Zero tolerance for fuel or chemical leakage

2. Energy Efficiency Initiatives

We continuously adopt systems and equipment that reduce energy consumption across our station.

Initiatives include:

- LED energy-saving lighting
- Efficient pump and compressor systems
- Automatic shut-off features
- Optimised night-time operations

These steps help reduce our carbon footprint while improving operational efficiency.

3. Eco-Friendly Operational Practices

Our station follows environmentally conscious routines that protect natural resources and prevent contamination.

Examples:

- Regular monitoring of underground fuel tanks
- Spill prevention and rapid response protocols
- Controlled water usage for car wash and cleaning
- Maintaining clean, pollution-free surroundings

4. Reducing Emissions

All our fuel products meet strict Malaysian environmental standards.

With Caltex Techron® technology, combustion is cleaner, contributing to:

- Reduced vehicle emissions
- Less harmful exhaust pollutants
- Better fuel efficiency for drivers

Cleaner engines mean a cleaner environment for the Cyberjaya community.

5. Compliance with Environmental Regulations

We adhere to all applicable environmental laws and guidelines, including:

- Department of Environment (DOE) standards
- Local council environmental policies
- Caltex global environmental policies

Regular inspections, documentation, and audits ensure our operations remain compliant and environmentally safe.

6. Commitment to Continuous Improvement

We actively explore new ways to reduce environmental impact through innovation, technology upgrades, and improved operational practices. Our team is trained to maintain high awareness of environmental responsibilities.

7. Supporting a Greener Cyberjaya

As part of a smart and rapidly growing city, we contribute to community-wide sustainability efforts by keeping our station clean, organised, and environmentally conscious at all times.



Aneka Agenda
Services Sdn. Bhd.

TEAM INTRODUCTION



At Caltex Cyberjaya Petrol Station, our team is the heart of our operations. Every day, our dedicated staff works tirelessly to deliver fast, friendly, and reliable service to every customer who visits our station. We believe in professionalism, teamwork, and a strong service culture—values that reflect in every interaction, whether at the pump, in the mart, or through our support facilities.

Our team is composed of trained individuals who take pride in maintaining a clean, safe, and efficient environment. Through continuous development and leadership guidance, we ensure that every team member contributes to our mission of excellence.

Station Manager

Our Station Manager leads the team with experience, strong leadership, and a deep commitment to operational excellence.

Responsibilities include:

- Overseeing daily operations
- Ensuring compliance with safety and quality standards
- Managing staff training and development
- Resolving customer issues and maintaining service excellence
- Coordinating with Caltex management

Assistant Manager / Supervisor (If applicable)

The Assistant Manager supports day-to-day management and ensures smooth workflow across all service areas.

Key roles:

- Staff scheduling and supervision
- Monitoring station cleanliness & safety
- Handling customer inquiries
- Supporting inventory control

Customer Service Crew

Our front-line team members are trained to offer friendly and efficient service.

Their duties include:

- Assisting customers during fueling
- Maintaining pump area cleanliness
- Supporting the mart and car wash operations
- Ensuring safety compliance at all times

Caltex Mart Staff

Our mart team ensures the convenience store is well-stocked, organised, and welcoming.

Responsibilities:

- Cashier duties
- Restocking and inventory management
- Maintaining store cleanliness
- Assisting customers with purchases



Car Wash Staff (If applicable)

Trained personnel operate both automated and manual car wash services.

Responsibilities include:

- Vehicle washing & detailing
- Handling cleaning equipment safely
- Maintaining high service standards

Security & Maintenance Personnel

To ensure safety and operational reliability, our support team manages:

- CCTV monitoring
- Facility cleanliness
- Basic maintenance duties
- Safety inspections

Our Service Culture

We believe in:

- Friendly communication
- Quick assistance
- Professional appearance
- Respectful interactions
- A strong teamwork environment

Together, our team works with one shared aim: to deliver a superior customer experience every time.



Aneka Agenda
Services Sdn. Bhd.
(Company No: 202001017389 (1373909-X))

EQUIPMENT & TECHNOLOGY

At Caltex Cyberjaya Petrol Station, we invest in modern equipment and advanced technology to ensure safe, efficient, and reliable operations. Our commitment to innovation enables us to provide a seamless fueling experience while maintaining strict safety, accuracy, and performance standards.

1. Advanced Fuel Pump Systems

Our station is equipped with high-precision fuel dispensers designed to deliver accurate quantities and consistent flow.

Key features:

- Digital meter accuracy
- Automatic shut-off system
- High-quality filtration
- Regular calibration for reliability

These systems ensure customers receive clean, precise, and efficient fueling every time.

2. Modern Payment Solutions

We support a variety of digital and cashless payment options to enhance convenience and speed.

Available methods include:

- Debit & credit cards
- E-wallet payments (Touch 'n Go, GrabPay, Boost, etc.)
- QR payment
- Contactless tap payments

This ensures quick, secure, and hassle-free transactions.

3. CCTV & Security Monitoring

To ensure the safety of our customers and staff, our station is equipped with a reliable security system.

Security coverage includes:

- High-definition CCTV cameras
- 24/7 recorded surveillance
- Monitoring of pump areas, mart, parking, and surroundings
- Security personnel (if applicable)

4. Inventory Management System

We use a digital inventory tracking system to ensure timely stock replenishment and uninterrupted service.

Features:

- Real-time fuel level monitoring
- Automated stock alerts
- Accurate inventory records
- Efficient supply chain coordination

5. Car Wash Technology

Our car wash facility uses modern equipment for fast and effective cleaning.

Includes:

- Automatic washing systems
- High-pressure water jets
- Soft brush technology
- Eco-friendly cleaning agents

6. Safety Technology & Controls

Safety is enhanced by technology embedded into daily operations.

Systems include:

- Emergency shut-off valves
- Fire suppression tools
- Spill prevention systems
- Fuel tank monitoring sensors

7. Energy-Efficient Lighting

We use LED lighting across the station to:

- Reduce energy consumption
- Improve visibility
- Enhance safety at night

By integrating smart technology and modern equipment, Caltex Cyberjaya ensures a smooth, secure, and efficient experience for all customers—anytime, day or night.



CUSTOMER EXPERIENCE

At Caltex Cyberjaya Petrol Station, we believe that every customer deserves a smooth, friendly, and satisfying experience—whether they stop by for fuel, refreshments, or essential services. Our commitment to exceptional service extends across every touchpoint, ensuring comfort, convenience, and confidence for all visitors.

01 Fast & Friendly Service

Our team is trained to provide quick assistance with a warm and welcoming attitude.

We ensure:

- Minimal waiting time at pumps
- Prompt support from service staff
- Polite and respectful communication
- Smooth checkout experience in the mart

02 Clean & Comfortable Facilities

We maintain a clean, organised, and safe environment throughout the station.

This includes:

- Properly maintained pump area
- Clean restrooms
- Hygiene-focused convenience mart
- Tidy car wash facilities
- Well-lit parking and common areas

03 24/7 Accessibility

Our station operates round-the-clock to meet the needs of late-night travelers, early commuters, and emergency stops.
Customers can access fuel, essential items, and key services any time of the day.

04 Customer Feedback & Improvement

We continuously improve our services through:

- Direct customer feedback
- Staff performance evaluation
- Regular cleanliness audits
- Market trend analysis
- Quality control monitoring

This allows us to maintain high service standards and make necessary enhancements.

05 Customer Ratings & Testimonials

Many customers appreciate our speed, friendliness, cleanliness, and convenience.

06 Loyalty & Reward Benefits

Customers can enjoy extra value through partner loyalty programs:

- Reward points
- Exclusive promotions
- Special discounts
- Member-only offers

07 Safe & Secure Environment

With CCTV monitoring, trained staff, and clear safety protocols, customers can feel safe at any hour.

At Caltex Cyberjaya, we aim to deliver not just fuel—but a complete, comfortable, and trustworthy experience for every customer who drives in.



Aneka Agenda
Services Sdn. Bhd.
(Company No: 202001017589 (1373909-X)

CONTACT US

+1234. 567. 890

youremail@gmail.com

www.yourwebsite.com

street name, city name,
state name 00000