



PROFILE COMPANY

HSS CLEANING SERVICES SDN BHD
1311692D / 201901002366

Professional Cleaning Solutions You Can Trust

Delivering reliable, high-quality, and eco-friendly cleaning services across Malaysia,

HSS Cleaning Services Sdn Bhd is committed to creating cleaner, healthier, and safer environments.

With extensive industry experience and a skilled workforce, we specialize in industrial, commercial, hospitality, healthcare, and residential cleaning solutions - tailored to meet the highest standards of quality and customer satisfaction.





COMPANY OVERVIEW

HSS Cleaning Services Sdn Bhd is a professional cleaning service provider in Malaysia, delivering high-quality, reliable, and cost-effective cleaning solutions to a wide range of industries. With strong industry experience and a dedicated workforce, the company is committed to maintaining clean, safe, and healthy environments for its clients.

We specialize in industrial, commercial, corporate, hospital, hospitality, and residential cleaning services, including hotel housekeeping, contractual cleaning, building and factory cleaning, hygiene services, and public area maintenance. Our services are carefully planned and executed to meet strict quality standards and client requirements.

At HSS Cleaning Services, we place strong emphasis on staff training, quality control, and the use of environmentally friendly cleaning methods. Our team is professionally trained to deliver consistent results while ensuring safety, efficiency, and customer satisfaction.

Driven by integrity, professionalism, and continuous improvement, HSS Cleaning Services Sdn Bhd aims to be a trusted long-term cleaning partner for businesses across Malaysia.



OUR MISSION

Our mission at HSS Cleaning Services Sdn Bhd is to establish ourselves as a trusted and leading cleaning service provider in Malaysia. We are committed to delivering high-quality, reliable, and cost-effective cleaning solutions that meet the specific needs of each client. Through professional workmanship, strict quality control, and responsive customer service, we strive to achieve complete customer satisfaction while maintaining the highest standards of cleanliness, safety, and efficiency.



Eco-Friendly Practices

We are committed to environmentally responsible cleaning methods. By using eco-friendly products and sustainable practices, we help promote a healthier workplace and a greener future.

Continuous Improvement

We believe in ongoing learning and development. Through regular training, performance evaluation, and process improvement, we continuously enhance our service quality and operational efficiency.

OUR MISSION

Our vision is to deliver precision cleaning solutions that consistently exceed customer expectations and contribute to cleaner, healthier, and safer environments. We aim to continuously strengthen our quality management systems, invest in workforce training, and adopt environmentally responsible cleaning practices. By embracing innovation, best industry standards, and continuous improvement, we aspire to build long-term partnerships and become the preferred cleaning service provider across Malaysia.

CORE VALUES

Excellence & Quality

We are committed to delivering superior cleaning services with meticulous attention to detail. Every task is performed to the highest standards to ensure cleanliness, hygiene, and consistent quality across all service areas.

Reliability & Trust

We value long-term relationships built on dependability and trust. Our clients can rely on us to deliver services on time, as promised, and with consistent performance.

Integrity & Honesty

We conduct our business with transparency, fairness, and ethical practices. Honesty and accountability guide our interactions with clients, partners, and team members.

Customer Satisfaction

Our clients are at the center of everything we do. We listen to their needs, provide tailored solutions, and strive to exceed expectations through responsive service and open communication.

Professionalism & Respect

Our team maintains the highest level of professionalism at all times. We treat our clients, their premises, and our colleagues with respect, care, and responsibility.



INDUSTRIES & SECTORS SERVED

HSS Cleaning Services Sdn Bhd provides comprehensive cleaning solutions across a wide range of industries in Malaysia. Our experience enables us to understand the unique requirements of each sector and deliver customized cleaning services that meet industry standards, safety requirements, and client expectations.

Hotels & Leisure Facilities

We support the hospitality industry with professional housekeeping, guest room cleaning, public area maintenance, and laundry services to ensure a clean, comfortable, and welcoming environment for guests.



Commercial Offices & Corporate Premises

Our office cleaning services help maintain a hygienic, organized, and productive working environment through scheduled and contractual cleaning solutions.



Shopping Centres & Malls

We provide thorough cleaning for malls and shopping complexes, including public areas, restrooms, escalators, and common spaces, ensuring a pleasant and safe experience for visitors.



Retail Outlets & Supermarkets

Our retail and supermarket cleaning services focus on hygiene, food safety areas, and high-traffic zones to create a clean and professional shopping environment.



Petrol Stations

We deliver general cleaning services for petrol stations, maintaining cleanliness around fuel pump areas, restrooms, and customer zones to support safety and convenience.



Industrial & Factory Facilities

Our industrial cleaning solutions are tailored to meet factory and operational requirements, supporting cleanliness, efficiency, and compliance with industry standards.



KEY SERVICES OVERVIEW

HSS Cleaning Services Sdn Bhd offers a comprehensive range of professional cleaning solutions designed to meet the diverse needs of commercial, industrial, hospitality, healthcare, and retail sectors. Our services are delivered by trained personnel using proven cleaning methods to ensure high standards of hygiene, safety, and consistency.

Hotel Housekeeping Services

We provide complete housekeeping solutions for hotels and leisure facilities, including guest room cleaning, public area maintenance, and laundry services to enhance guest comfort and satisfaction.



Contractual Cleaning Services

Our contractual cleaning services offer flexible and scheduled cleaning solutions for businesses seeking consistent cleanliness while focusing on their core operations.



Office & Commercial Cleaning

We deliver professional office cleaning services that promote a clean, organized, and productive working environment for employees and visitors.



Hospital & Healthcare Cleaning

Our hospital cleaning services follow strict hygiene and sanitation standards to support safe, clean, and healthy environments for patients, staff, and visitors.



Industrial & Factory Cleaning

We offer customized cleaning plans for factories and industrial facilities, including routine cleaning, deep cleaning, and preventive maintenance to meet operational requirements.



Retail, Supermarket & Petrol Station Cleaning

Our cleaning solutions for retail outlets, supermarkets, and petrol stations focus on hygiene, safety, and high-traffic areas to maintain a clean and welcoming environment for customers.



HOTEL & LEISURE FACILITY SERVICES

HSS Cleaning Services Sdn Bhd provides comprehensive housekeeping and cleaning solutions tailored specifically for hotels and leisure facilities. We understand that cleanliness, comfort, and hygiene play a vital role in guest satisfaction and brand reputation within the hospitality industry. Our services are designed to maintain high standards while ensuring a welcoming and pleasant environment for guests at all times.

Hotel Housekeeping Services

Our professional housekeeping team ensures guest rooms are clean, well-organized, and ready to deliver a comfortable stay. Services include bed linen changing, vacuuming, dusting, bathroom sanitation, amenity replenishment, and overall room upkeep, carried out with attention to detail and consistency.

Public Area Cleaning

We maintain cleanliness across all public spaces, including lobbies, corridors, elevators, restaurants, and leisure areas. Regular and thorough cleaning ensures these high-traffic areas remain hygienic, visually appealing, and welcoming for guests and visitors.

Laundry Services

Our laundry services ensure hotel linens, towels, and fabrics are properly sorted, washed, dried, and folded to the highest hygiene standards. This guarantees fresh, clean essentials that enhance guest comfort and satisfaction.

Contractual & Scheduled Cleaning

We offer flexible contractual cleaning arrangements tailored to hotel operations. Our scheduled cleaning services help maintain consistent cleanliness without disrupting daily activities, allowing hotel management to focus on guest experience.

Building & Facility Cleaning

We provide full building cleaning solutions that help preserve the appearance and condition of hotel premises. From common areas to back-of-house facilities, our services support a clean, safe, and well-maintained environment.

Quality & Service Commitment

All hotel and leisure cleaning services are delivered by trained personnel following strict quality control procedures. We emphasize professionalism, hygiene standards, and eco-friendly practices to ensure reliable and consistent service excellence.





COMMERCIAL & INDUSTRIAL CLEANING

HSS Cleaning Services Sdn Bhd provides reliable and efficient commercial and industrial cleaning services designed to meet the operational, hygiene, and safety requirements of various business environments. We understand that clean and well-maintained workplaces contribute to productivity, safety, and a positive professional image.

Commercial Cleaning Services

Our commercial cleaning solutions support offices, corporate premises, and business facilities by maintaining clean, organized, and hygienic environments. Services include workstation cleaning, floor care, restroom sanitation, waste management, and regular scheduled cleaning to ensure consistent cleanliness without disrupting daily operations.

Industrial & Factory Cleaning Services

We offer specialized cleaning services for industrial and factory facilities, tailored to meet site-specific requirements. Our services include production area cleaning, floor and machinery area maintenance, deep cleaning, and preventive cleaning programs to support safety standards and operational efficiency.

Contractual & Scheduled Cleaning

Our flexible contractual cleaning arrangements allow clients to choose daily, weekly, or customized cleaning schedules. This ensures consistent service delivery while allowing businesses to focus on core activities.

Safety & Compliance Focus

All commercial and industrial cleaning services are carried out by trained personnel who follow strict safety procedures. We prioritize workplace safety, proper equipment usage, and environmentally responsible cleaning methods to ensure compliance with industry standards.

Quality Assurance

We implement structured quality control measures, regular inspections, and supervisor oversight to ensure all cleaning tasks meet agreed standards and client expectations.



RETAIL, SUPERMARKET & PETROL STATION CLEANING

HSS Cleaning Services Sdn Bhd provides specialized cleaning solutions for retail outlets, supermarkets, and petrol stations, where cleanliness, hygiene, and safety are essential to customer experience and operational efficiency. Our services are designed to support high-traffic environments while maintaining a clean, safe, and welcoming atmosphere for customers and staff.

Retail Outlet Cleaning

We ensure retail stores remain clean, organized, and presentable at all times. Our services include floor cleaning, shelf and display wiping, fitting room cleaning, waste disposal, and general sanitation to enhance the shopping experience and maintain brand image.

Petrol Station Cleaning Services

We provide general cleaning services for petrol stations, maintaining cleanliness around fuel pump areas, convenience stores, restrooms, and customer waiting zones. Our team ensures spills are promptly addressed, trash is managed efficiently, and hygiene standards are consistently upheld to support safety and customer comfort.

Safety, Hygiene & Quality Control

All retail, supermarket, and petrol station cleaning services are carried out by trained personnel following strict safety and hygiene procedures. Regular inspections and quality checks ensure that cleaning standards are consistently met.

Supermarket Cleaning Services

Our supermarket cleaning solutions focus on hygiene, especially in food-handling and high-contact areas. Services include aisle cleaning, checkout counter sanitation, storage area cleaning, waste management, and regular surface disinfection to ensure a safe and pleasant shopping environment for customers and employees.

Scheduled & Contractual Cleaning

We offer flexible cleaning schedules tailored to operational hours, ensuring minimal disruption to daily business activities. Our contractual cleaning services deliver consistent, reliable results based on client requirements.



TRAINING & WORKFORCE MANAGEMENT

At HSS Cleaning Services Sdn Bhd, we believe that a well-trained and professionally managed workforce is the foundation of consistent service quality. We place strong emphasis on structured training programs and effective workforce management to ensure our team delivers reliable, safe, and high-quality cleaning services at all times.

Comprehensive Staff Training

All employees undergo thorough pre-employment training before being assigned to any site. Our training program includes both theoretical and practical components, covering cleaning techniques, equipment handling, hygiene standards, workplace safety, and service professionalism. This ensures every team member is fully prepared to perform their duties competently.

Hands-On Practical Training

Practical training sessions are conducted at our office and designated training areas, allowing staff to practice cleaning procedures in a controlled environment. This hands-on approach strengthens technical skills, builds confidence, and reinforces service standards before on-site deployment.

On-Site Orientation & Supervision

Before commencing work at client premises, our staff receive site-specific briefings to understand operational requirements and client expectations. Regular supervision and performance monitoring are carried out to maintain service consistency and quality compliance.

Health, Safety & Compliance

We prioritize workplace safety and ensure our workforce follows proper safety procedures, including the use of appropriate personal protective equipment (PPE). Continuous safety awareness training helps reduce risks and ensures compliance with industry standards.

Continuous Development & Performance Monitoring

We believe in continuous improvement through regular refresher training, performance evaluations, and skill development programs. This approach enables our workforce to stay updated with best practices and deliver high-quality services consistently.





QUALITY, SAFETY & ENVIRONMENTAL COMMITMENT

At HSS Cleaning Services Sdn Bhd, quality, safety, and environmental responsibility are core principles that guide every aspect of our operations. We are committed to delivering cleaning services that meet high standards while ensuring the safety of our workforce, clients, and the environments we serve.



Commitment to Quality

We maintain strict quality control measures across all our services to ensure consistent and reliable results. Our cleaning processes follow established procedures, regular inspections, and supervisory checks to ensure that service standards are met and client expectations are consistently exceeded.

Health & Safety Standards

The safety of our employees and clients is a top priority. Our workforce is trained to follow proper safety procedures, use appropriate personal protective equipment (PPE), and comply with workplace safety regulations. Regular safety briefings and supervision help minimize risks and maintain a safe working environment at all times.

Environmentally Responsible Practices

We are committed to protecting the environment through the use of eco-friendly cleaning products and sustainable cleaning methods. Our practices are designed to reduce environmental impact while maintaining effective cleaning and hygiene standards. By promoting responsible chemical usage and waste management, we contribute to healthier indoor and outdoor environments.

Compliance & Continuous Improvement

We continuously review and improve our operational practices to align with industry standards and regulatory requirements. Through ongoing training, monitoring, and process improvement, we ensure that our quality, safety, and environmental commitments remain effective and relevant.

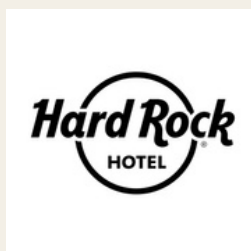
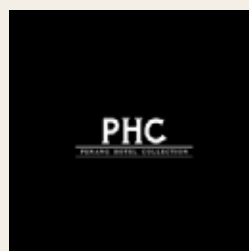


OFFICE & FACILITIES OVERVIEW



SOME OF OUR CLIENTS

HSS Cleaning Services Sdn Bhd proudly serves a wide range of clients across Malaysia, including hotels and leisure facilities, commercial offices, shopping centres, retail outlets, supermarkets, petrol stations, and industrial facilities. Supported by a workforce of over 200 trained staff, we deliver reliable, high-quality cleaning services and build long-term partnerships through professionalism and consistent service excellence.





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THANK YOU

Thank you for taking the time to learn more about HSS Cleaning Services Sdn Bhd.

We are committed to delivering professional, reliable, and high-quality cleaning solutions that create cleaner, healthier, and safer environments for our clients. With a dedicated workforce, strict quality control, and eco-friendly practices, we strive to exceed expectations in every project we undertake.

We look forward to the opportunity to work with you and to become your trusted cleaning service partner.

Get In Touch



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