COMPANY PROFILE

TEGUH JAYA VENTURE

LOGISTICS • DELIVERY • FULFILLMENT SOLUTIONS

Reliable domestic and international parcel delivery services tailored for businesses and individuals.

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WELCOME MESSAGE



WELCOME TO TEGUH JAYA VENTURE

At Teguh Jaya Venture, we believe in delivering more than just parcels — we deliver certainty, efficiency, and trust.

Our commitment to providing fast, reliable, and secure logistics solutions ensures that every shipment arrives on time and in perfect condition. Whether you're a business or an individual, we prioritize your needs and strive to exceed your expectations in every interaction.

Thank you for choosing us as your trusted partner in delivery and fulfillment. We are excited to work with you and support your logistics needs with excellence and care.

COMPANY INTRODUCTION

Teguh Jaya Venture is a leading provider of comprehensive logistics and delivery solutions, specializing in both domestic and international parcel services. Since our inception, we have been dedicated to delivering speed, reliability, and security in every shipment, ensuring that both businesses and individual customers can trust us to meet their delivery needs.

OUR CORE SERVICES INCLUDE:

Delivery Services – Efficient and secure parcel delivery for both business and consumer needs.
Pickup Services – Convenient door-to-door collection of parcels.
Drop-off & Self-Collection – Flexible options for customers to drop off or collect parcels from designated locations.
Import & Export Solutions – Seamless international logistics and cross-border delivery.
Fulfillment Services – End-to-end eCommerce and business fulfillment solutions.

We are also proud to be an aggregator for top courier service companies, working closely with trusted logistics partners such as DHL, LEX Logistics, and others. This enables us to offer competitive pricing and a wide range of delivery options tailored to the specific needs of our clients.



At Teguh Jaya Venture, we understand that customer loyalty is built through experience. That's why we continuously strive to provide exceptional service at every touchpoint, ensuring each customer has a positive and seamless experience with us.

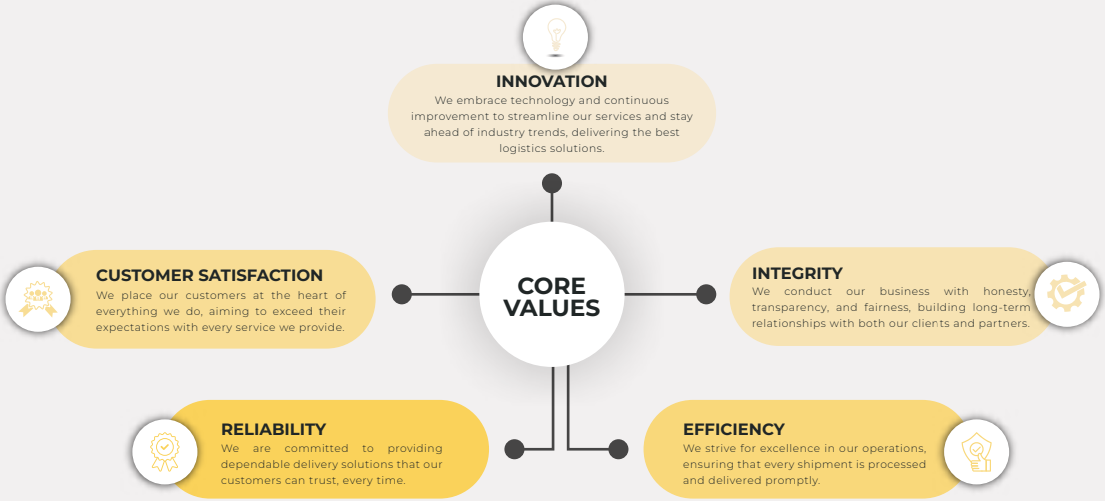
MISSION, VISION & CORE VALUES

MISSION

To provide fast, reliable, and secure delivery solutions that businesses and individuals can depend on, ensuring every shipment arrives on time with excellence and care.

VISION

At Teguh Jaya Venture, we go beyond delivering parcels; we deliver certainty. Our goal is to be the trusted logistics partner for businesses and individuals, providing seamless, reliable, and innovative delivery solutions that ensure every shipment arrives on time and in perfect condition.



OUR SERVICES OVERVIEW

At Teguh Jaya Venture, we offer a comprehensive range of logistics and delivery services designed to meet the unique needs of both businesses and individual customers. Whether you're a growing eCommerce business or an individual needing fast and reliable delivery, we are here to support you with end-to-end solutions.

- **Parcel Delivery:** We provide fast, secure, and reliable delivery services for both domestic and international shipments, ensuring timely and safe arrival of your parcels to any destination.
- **Pickup Services:** Our door-to-door collection service offers customers the convenience of scheduling parcel pickups directly from their location, at a time that suits their needs.
- **Drop-off & Self-Collection:** With multiple drop-off points, we provide flexible options for customers to either drop off their parcels or collect them from our designated collection centers, offering added convenience.
- **Import & Export Solutions:** We manage the complexities of international shipping with seamless import and export services, complete with customs support, allowing you to expand your reach globally with ease.
- **Fulfillment Services:** We help streamline your eCommerce operations by handling your inventory, order processing, packing, and shipping needs, ensuring smooth and efficient fulfillment for your business.

At Teguh Jaya Venture, we're committed to offering tailored logistics solutions that help you save time, reduce costs, and ensure your goods are delivered with care and on time.







DELIVERY SERVICES

At Teguh Jaya Venture, we specialize in providing fast, secure, and reliable parcel delivery services tailored to meet the needs of both businesses and individual customers. Whether you need same-day delivery for urgent shipments or international delivery for global shipments, we have a solution that fits.

- **Domestic Delivery:** Timely, trackable delivery across Malaysia, ensuring on-time arrival to all locations.
- **International Delivery:** Global shipping with trusted partners like DHL and LEX Logistics, providing safe and efficient parcel movement worldwide.
- **Express & Same-Day Services:** Fast, urgent delivery for time-sensitive parcels, ensuring quick and secure arrival.
- **Customs Support:** Assistance with customs clearance for international shipments, minimizing delays.
- **Real-Time Tracking:** Track your shipment in real-time for complete visibility and peace of mind.

Our Delivery Services are designed to ensure that your parcels are delivered safely, efficiently, and on time, with a focus on customer satisfaction and reliability.



PICKUP SERVICES



Our Pickup Services offer convenience and flexibility for both businesses and individuals. We provide door-to-door collection of parcels at a time that works best for you.

- **Scheduled Pickup:** Arrange a pickup for your parcels at your preferred time and location.
- **Business & Consumer Solutions:** Whether you're a business with regular shipments or an individual with occasional needs, we tailor our service to fit your schedule.
- **Nationwide Coverage:** We offer nationwide pickup across Malaysia, ensuring your parcels are collected efficiently and promptly.

With Teguh Jaya Venture, you can enjoy the convenience of hassle-free parcel collection, making your logistics experience seamless from start to finish.

DROP-OFF & SELF-COLLECTION

Our Drop-off & Self-Collection services offer flexibility and convenience for customers who prefer to handle their parcels personally.

- **Multiple Drop-off Locations:** Easily drop off your parcels at any of our convenient designated locations.
- **Self-Collection:** For those who prefer to collect their parcels in person, we provide secure and accessible collection points.
- **24/7 Availability:** Many of our drop-off and collection points are available around the clock, giving you the freedom to manage your deliveries on your schedule.

With Teguh Jaya Venture, you have the flexibility to drop off or collect parcels quickly and securely at your convenience.



FULFILLMENT SERVICES

Our Drop-off & Self-Collection services offer flexibility and convenience for customers who prefer to handle their parcels personally.



- **Inventory Management:** We handle your stock with care, ensuring accurate and efficient inventory control.
- **Order Processing:** Seamless order processing, from receipt to dispatch, ensuring fast turnaround times.
- **Packing & Shipping:** High-quality packing and reliable shipping, tailored to your products' needs.
- **Returns Management:** Simplified returns process to enhance customer satisfaction and minimize hassle.

Our Fulfillment Services are designed to help businesses save time, reduce costs, and ensure smooth operations from start to finish.



IMPORT & EXPORT SERVICES

At Teguh Jaya Venture, we provide reliable import and export services to help you manage global shipments efficiently.



- **Global Shipping Solutions:** Seamless cross-border delivery to and from Malaysia, ensuring smooth international transactions.
- **Customs Assistance:** We handle customs clearance to minimize delays and ensure compliance with all regulations.
- **International Network:** Partnering with trusted logistics providers, we offer a robust network for reliable global shipping.
- **Time-Sensitive Delivery:** For urgent international shipments, we offer express options to meet your deadlines.

Our Import & Export Services ensure that your shipments move safely, securely, and on time, no matter where they need to go.

PACKAGING & SHIPPING SOLUTIONS

At Teguh Jaya Venture, we provide professional packaging and shipping solutions to ensure your products are protected and delivered securely.

- **Custom Packaging Options:** Tailored packaging solutions to suit the size, weight, and fragility of your items.
- **Secure & Reliable Shipping:** High-quality materials and expert handling to ensure safe transit.
- **Eco-friendly Choices:** Sustainable packaging options to support your environmental goals.
- **Global Shipping:** We offer packaging solutions for both domestic and international shipments.

Our Packaging & Shipping Solutions are designed to keep your products safe, secure, and on track, from start to finish.





OUR LOGISTICS **NETWORK**

At Teguh Jaya Venture, we have built a robust and efficient logistics network to ensure timely and reliable delivery for all our customers.

- **Nationwide Coverage:** We offer comprehensive delivery solutions across Malaysia, ensuring fast and reliable service to both urban and rural areas.
- **Global Reach:** Through our trusted international partners like DHL and LEX Logistics, we provide seamless global shipping services.
- **Optimized Routing:** Our advanced routing system ensures efficient and cost-effective delivery, minimizing delays and improving delivery times.
- **Integrated Technology:** We leverage the latest technology to monitor and track shipments, providing real-time updates to our customers.

Our Logistics Network is designed to support your delivery needs, ensuring your parcels reach their destination safely, securely, and on time.

COURIER PARTNERS

At Teguh Jaya Venture, we collaborate with leading courier companies to offer our customers flexible, reliable, and cost-effective delivery solutions.

DHL: A global leader in international shipping, providing fast and secure parcel delivery across borders.

LEX Logistics: A trusted partner known for its reliable domestic delivery services.

Other Trusted Partners: We work with a network of additional courier services to ensure comprehensive coverage and competitive pricing for our customers.



By partnering with these industry leaders, we ensure that our customers have access to a wide range of delivery options, all backed by the highest standards of service.



WHY CHOOSE US

- **Fast & Reliable Delivery:** We ensure your parcels are delivered on time, every time, with a focus on speed and reliability.
- **Global & Domestic Coverage:** Whether you're shipping locally or internationally, we offer solutions for both businesses and individuals.
- **Competitive Pricing:** We provide affordable delivery options without compromising on service quality, thanks to our strong courier partnerships.
- **Customer-Centric Approach:** We put our customers first, providing personalized solutions, real-time tracking, and dedicated support.
- **Secure Handling:** We prioritize the safety of your parcels with secure packaging and trusted logistics partners, ensuring safe delivery from start to finish.

With Teguh Jaya Venture, you get more than just a delivery service — you get a trusted logistics partner committed to your satisfaction and success.

CUSTOMER EXPERIENCE

At Teguh Jaya Venture, we believe that exceptional customer experience is the foundation of our success. We are committed to making every step of your logistics journey smooth, efficient, and hassle-free.

Personalized Service: We take the time to understand your unique needs and offer tailored solutions that best fit your business or individual requirements.

Real-Time Tracking: Our tracking system keeps you updated on your shipments, providing complete visibility from pick-up to delivery.

Responsive Support: Our customer service team is always available to answer your questions, resolve issues, and ensure a seamless experience.

On-Time Delivery: We are dedicated to ensuring your shipments arrive on time, every time, with no surprises.

Our goal is to provide a customer-first approach, ensuring that each interaction with us leaves you satisfied and confident in our services.

INDUSTRY APPLICATIONS

At Teguh Jaya Venture, our delivery and logistics solutions serve a wide range of industries, ensuring that businesses of all sizes can rely on us for their shipping needs.





- **eCommerce:** We support online retailers with fast, reliable fulfillment and delivery services, helping them manage inventory, order processing, and shipping.
- **Retail:** We ensure timely, secure delivery of products to retail businesses, supporting both B2B and B2C operations.
- **Manufacturing & Wholesale:** We help manufacturers and wholesalers streamline their supply chains, ensuring goods are delivered efficiently to partners and customers.
- **SMEs & Startups:** We offer flexible, cost-effective logistics solutions for small and medium-sized enterprises, helping them grow with reliable shipping.
- **Consumers:** Whether you're sending a gift or personal item, we provide secure and efficient services for individual shipments.

Our versatile services are designed to meet the unique demands of every industry, ensuring your logistics needs are met with precision and care.

PROJECT PORTFOLIO / GALLERY

At Teguh Jaya Venture, we take pride in delivering high-quality logistics solutions across various industries. Below are some highlights of our completed projects, showcasing our ability to handle diverse delivery and fulfillment needs.

- **E-Commerce Fulfillment:** Streamlined inventory management and shipping for an expanding online retailer, ensuring timely delivery to customers.
- **Retail Partnerships:** Partnered with multiple retail businesses to provide fast, reliable delivery services, supporting their national and international operations.
- **Custom Logistics Solutions:** Developed tailored logistics plans for manufacturing companies, optimizing their supply chain and reducing delivery times.
- **International Deliveries:** Successfully managed cross-border shipments, handling customs and ensuring timely delivery across multiple continents.





GALLERY:













FUTURE GOALS



At Teguh Jaya Venture, we are focused on continuous growth and innovation to better serve our customers and stay ahead of industry trends. Our key goals for the future include:

- **Expanding Our Network:** We plan to broaden our domestic and international delivery network, ensuring more locations are served with even greater efficiency.
- **Implementing Smart Logistics Technology:** Leveraging AI-driven systems and automation to streamline operations, improve tracking, and enhance customer experience.
- **Sustainability Initiatives:** We aim to introduce eco-friendly packaging solutions and reduce our carbon footprint, supporting environmentally-conscious business practices.
- **Global Partnerships:** Expanding our partnerships with international logistics providers to offer faster, more cost-effective shipping options.
- **Customer-Centric Innovation:** Continuing to enhance our services by introducing new delivery options, faster shipping, and more personalized logistics solutions.

We are dedicated to ensuring reliable, secure, and innovative logistics solutions for all our clients, with a focus on long-term growth and customer satisfaction.

THANK YOU

We appreciate your trust in Teguh Jaya Venture. We're committed to providing fast, reliable, and secure logistics solutions.

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